



Entergy Louisiana's Gas Distribution Team Recognized for 2016 Flood Response

The Southern Gas Association has recognized Entergy Louisiana for its safe, methodical and customer-focused response to historic flooding in Baton Rouge last year that affected 25,000 gas customers and nearly a third of the Baton Rouge gas distribution workforce.

Entergy Louisiana's gas distribution business received the second-place Emergency Management Award during the SGA Operating Conference in July. SGA's award program assesses a company's response to gas emergencies based on three criteria: effectiveness, comprehensiveness and continuous improvements.

"Our flood response was truly a monumental achievement that ended up making us a stronger, better-prepared team in emergency situations," said Michelle Bourg, director of Entergy's gas distribution business. "Even when many employees were struggling with flood damage to their own homes, everyone quickly pulled together to ensure the safety of Entergy's customers and the gas system. We should be especially proud of our safety record — we experienced zero accidents or injuries during the response, despite hazardous road conditions and personal challenges."

The rain event that began on Aug. 11, 2016, dumped more than two feet of water on parts of southeast Louisiana over a two-day period, causing widespread floods that affected 109,000 homes statewide.

In Baton Rouge, Entergy Louisiana's gas distribution headquarters was one of many businesses inundated by floodwaters, which extensively damaged vehicles, excavators, IT equipment, materials and critical records.

Twenty-three employees — 30 percent of the gas distribution workforce — sustained flood damage to their own homes, and road conditions also prevented a number of employees from reporting to work. A total of 33 gas employees from New Orleans, in addition to several corporate employees, were relocated to assist with assessment and restoration.

As soon as weather conditions were safe, Entergy conducted aerial patrols of critical system

elements followed by foot patrols, as access allowed, which revealed that approximately 25,000 gas customer locations were potentially flood-damaged.

Leveraging existing Operation Storm Ready procedures and storm documentation, gas distribution launched the Meter Safety Assessment Process to ensure the safety of gas service to customers. Within 10 days of the initial flood event, Entergy personnel completed individual meter safety assessments for all flooded customers and addressed a total of 338 leaks, 26 of which were inside customer residences.

Gas distribution identified a total of 28 lessons learned that were approved for action, such as changing incident command assignments so that staff is pulled from different geographic areas.

"Continuous improvement is part of our culture, and we view every event as an opportunity to improve safety and emergency response," said Richard Powajbo, manager of operations for Entergy's gas distribution business. "Throughout the event, employees applied their safety and emergency-management training to a real crisis and worked together to take care of our customers and get the job done safely. It was a proud moment for me to represent the Entergy team during the award presentation."



An aerial view of Entergy Louisiana's gas distribution office in Baton Rouge shows the extent of flood damage sustained by company facilities and neighboring businesses in August of 2016. There was over 4 feet of water in the yard and between 17 and 24 inches of water in the gas office building. (left)

Richard Powajbo, manager of operations for Entergy's gas distribution business, accepts a 2017 Emergency Management Award from Southern Gas Association during a recent SGA conference in Atlanta. Presenting the award is Kimberley Watson, president, North Region Pipelines, Kinder Morgan. (right)



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LGA Marketing team & Louisiana Municipal Association Pair Together to Make a Difference!

Shreveport – On July 26-29 the Louisiana Municipal Association met in Shreveport Louisiana. The LGA Marketing Committee teamed up with LMGA, Town of Horbeck, NGV Solutions and to promote natural gas vehicles and CNG at the convention. The Town of Hornbeck helped with their experience of building a CNG station in Leesville with the help of NGV Solutions to help with the booth and the message. The VW Settlement is coming to Louisiana and the state is looking a Alternative Fuel School Buses for a bulk of the fund. The LGA Marketing committee members involved with planning and working the booth include Donna Stephenson, Ken Drone, Kent Meadows, Clarence Beebe and Jim Tilley.

New Orleans - On August 4-7 the Louisiana Restaurant Association held their annual EXPO in New Orleans. The Louisiana Gas Association (LGA) participated for the 31st year in the event. This year we teamed up with Alack Culinary Equipment & Supplies Company and demonstrated tankless water heaters, outdoor burner, natural gas lighting by Bevolo, natural gas generators, a high efficiency Royal Fryer, Combi Oven, Royal hooded broiler and a Royal Convection Oven. The Royal fryer and hooded broiler were two of the items that received funding from the Louisiana Research Development Council (LARDC) during the development of the products. The LARDC is a partner with GTI's Utilization Technology Development NFP Corporation. Its research and development is funded by customers of Atmos, Centerpoint and Entergy to develop or enhance natural gas products.

Chef Greg Reggio (co-owner of Zea, Semolina, Mizado and Taste Buds Catering) prepared many of his favorite dishes on the Royal fryer and hooded broiler. Alack had a chef preparing many dishes in a natural gas combo oven on the other side of the booth. Dr. Frank Johnson of Gas Technology Institute headed the team that made the improvements to the Royal Fryer and hooded broiler was present helping restaurant owners with equipment selection using a food service analysis tool. Royal Manufacturing representatives were present and provided the food for the Chef Reggio. "This is a continuation of the what LGA did last year only bigger, many more attendees of the event were crowding our booth for all the action and the great food being prepared. Alack was a great partner and we made the best use of the space with the larger booth and increased traffic." said Jim Tilley, Chairman LGA Marketing Committee. Attendees were also asked to provide input and fill out a questionnaire about natural gas public awareness in Louisiana, over 125 were filled out. The LGA Marketing committee members involved with planning and working the booth include Jim Tilley, Byron Hardy and Ken Wheat from CenterPoint Energy, Mike DeArmond, Joe Riehlman, Jan Schnexnayder, Kenny Glass, Chris Farkas, Jena Roussell, Jessica Lambert, Donna Stephenson from Atmos Energy, Robert Borne, Matt Long, Demond Taylor, Norman Loustalot from Entergy and Mike St Romain from St Coast Gas.



LGA's 2017 Operations Conference

When? October 16-18, 2017

Where? Paragon Casino Resort Marksville, Louisiana

This year the LGA is partnering with the Louisiana Municipal Gas Authority (LMGA) to offer even more educational resources to the natural gas industry. We have FUN with our Scholarship Golf Tournament & BBQ Cook-off. We LEARN with our great speaker sessions, and we CONNECT with our Annual Meetings. We can't wait to see you there!

Agenda:

October 16, 2017

Golf Tournament

10th Annual Micheal Hester BBQ Cook-Off & Social

October 17, 2017

Speaker Sessions

Live & Silent Auction

October 18, 2017

Speaker Sessions

LGA Annual Meeting

LMGA Annual Meeting



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Congratulations to the 2017 LGA Scholarship Recipients!

The Louisiana Gas Association (LGA) announced the 15 recipients of its 2017 Scholarships,

which are awarded to the children or legal wards of individuals employed by active LGA member companies enrolled full time at a 4-year college or university with 60 or more credit hours. The recipients have been awarded \$1,000 each for their scholastic and extracurricular accomplishments.

The 15 recipients of the LGA 2017 Scholarship include:

Britt Alexander, St. Amant, La., daughter of Jeff Alexander with EnLink Midstream. Britt is a junior at Southeastern Louisiana University in Hammond, La. studying Early Childhood Education.

Erica Lianne Baker, Ruston, La., daughter of Eric Baker with Energy Transfer Company. Erica is a senior at Louisiana Tech University in Ruston, La. studying nursing.

Madison Paige Crawford, Franklinton, La., daughter of Gary Crawford with Energy Transfer Company. Madison is a junior at Southeastern Louisiana University working to earn her bachelor's degree in science and nursing.

Hanna Esthay, Jennings, La., daughter of Randall Esthay with Energy Transfer Company. Hanna is a junior at McNeese State University in Lake Charles, La. studying nursing.

Molly Germany, New Iberia, La., daughter of Lindy Broussard with CenterPoint Energy. Molly is a senior at Louisiana State University in Baton Rouge, La. working to earn a degree in Child and Family Studies.

William Alfred Harrop, Eros, La., son of William Moore with Atmos Energy. William is a senior at Louisiana Tech University in Ruston, La. studying accounting.

Madelyn McKnight, Baton Rouge, La., daughter of Bryan McKnight with Entergy Louisiana. Madelyn is a junior at Louisiana Tech University in Ruston, La. studying cyber engineering.

Mallory Miller, Sulphur, La., daughter of Stephen Miller with Energy Transfer Company. Mallory is a senior at Nicholls State University in Thibodaux, La. working to earn a degree in Culinary Arts with a minor in Business Administration.

Christopher Mire, Mandeville, La., son of Joseph Mire with John H. Carter Company, Inc. Christopher is a senior at the University of Notre Dame in Notre Dame, In. studying Finance and Economics.

Ryan Moore, Sterlington, La., son of William Thomas Moore Jr. with Atmos Energy. Ryan is a senior at Louisiana Tech University in Ruston, La. studying Key Account Marketing.

Elizabeth Ortego, Baton Rouge, La., daughter of Edwin Ortego with EnLink Midstream. Elizabeth is a senior at Louisiana State University in Baton Rouge, La. studying accounting.

Dylan Roberts, Winnsboro, La., son of Danny Roberts with Energy Transfer Company. Dylan is a junior at Louisiana State University in Baton Rouge, La. studying Biological Sciences (Pre-Dentistry).

Ross Savoie, Picayune, Ms., son of Mark Savoie with Entergy. Ross is a senior at Mississippi State University in Starkville, Ms. Studying Mechanical Engineering.

Cassidy Schexnayder, Ponchatoula, La., daughter of Richard Spring with John H. Carter Company. Cassidy is a senior at University of Louisiana at Monroe in Monroe, La. studying nursing.

Fallon Simone Zimmermann, Lafayette, La., daughter of Dwayne and Jody Zimmerman with Atmos Energy Corporation. Fallon is a junior at University of Louisiana at Lafayette in Lafayette, La. studying Child and Family Services.

The scholarship recipients will be honored the evening of Tuesday, October 17, during the LGA 2017 Annual Operations Conference on October 16-18 at the Paragon Casino Resort in Marksville, La. To find out more information or to register for the LGA 2017 Annual Operations conference, visit LouisianaGasAssociation.org or contact the LGA office at (225) 218-6885 or LGA@tatmangroup.com.

PLEASE DONATE!



Louisiana Gas Association Live & Silent Auction - Scholarship Fundraiser

When?

Tuesday, October 17, 2017 - 6:00 pm - 10:00 pm

The LGA will be hosting their annual Live & Silent Auction during the Annual Operations Conference again and WE NEED YOUR HELP! The Convention & Scholarship Committees are anticipating another successful event with a record attendance. All proceeds from the auction will benefit the LGA Scholarship Fund.

How can you help? The auction will be held during the exhibitor reception on Tuesday evening where donations will be showcased for all in attendance. We are looking for support from all of our attendees, sponsors, local and state companies to make this event the best yet! This will provide your business with a fabulous targeted marketing opportunity.

LGA is a non-profit organization, 501(c)(6). If you need a copy of LGA's W-9, please contact the LGA office at 225-218-6885 or LGA@tatmangroup.com.

Learn more about the LGA Scholarship [HERE!](#)

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P.O. Box 82531, Baton Rouge, LA 70884

Phone: 225.218.6885 | Toll Free: 866.921.0923 | Fax: 225.767.7648

Email: LGA@TatmanGroup.com | Web: www.LouisianaGasAssociation.org

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LGA@TatmanGroup.com | 225.218.6885 | LouisianaGasAssociation.org

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